

Your network, managed by people. Optimised by AI.

PraxisKZN partners with you to run your entire IT infrastructure — so your team can focus on the business. As an AI-first provider, we bring intelligent automation to every layer of your network: predicting faults, defending against threats and turning your data into decisions.

B-BBEE Level 1 · Black-owned

Established 2012

Compliance by design

AI services that pay for themselves

1

Predictive network monitoring

AI watches your servers, links and workstations around the clock — flagging faults and capacity issues before they become downtime.

2

AI helpdesk & user support

An intelligent assistant resolves routine requests instantly, 24/7. Our people handle the rest — with full context, faster.

3

Intelligent threat detection

AI-driven security spots anomalies, phishing and intrusions in real time, hardening your network as threats evolve.

4

BI with AI-powered insights

Dashboards that forecast, not just report. We turn your operational data into predictions your managers can act on.

5

AI readiness & staff training

A practical assessment of where AI fits your business, a roadmap to get there, and hands-on training so your team adopts it safely.

Why PraxisKZN

AI-first, since 2012

PraxisKZN has transformed into an AI-first solutions provider — intelligence is built into every service, not bolted on.

B-BBEE Level 1

A black-owned, owner-managed company. Partnering with us strengthens your own scorecard.

Compliance by design

Governance, security best practice and regulatory compliance are engineered into our solutions from day one.

A true partnership

We work win-win: identifying synergies with your team and transferring skills in-house wherever we can.

Local & accountable

Based in Umhlanga, Durban — on-site when you need us, remote support when you don't.

Core network infrastructure services

Managed network infrastructure

End-to-end support of your environment: best-practice maintenance, licence management and software compliance.

Flexible service level agreements

SLAs tailored to your needs, short response times, emergency standby and guaranteed core uptimes.

Infrastructure audits & assessments

We assess whether your infrastructure can sustain your growth, identify weaknesses and recommend proactive, preventative fixes.

Security & ISS strategy

Security policies, audits, disaster recovery planning and training — governance and POPIA compliance built in from the start.

Why outsource to us?

You stay focused on your core business. We carry the headaches of running IT — with a measurable return on your investment.

Book your free AI readiness assessment

We'll map where AI and managed infrastructure can cut costs and risk in your business — no obligation.

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